

**Data of Investor Complaints- Equity Segment****A: - Data for the month ending- Sept.'2025**

| S. No. | Received from           |                     | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month |                                | Average Resolution time (in days) |
|--------|-------------------------|---------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-----------------------------------|
|        |                         |                     |                                     |                           |               |          | Pending for less than 3 months  | Pending for more than 3 months |                                   |
| 1      | Directly from Investors |                     | 1                                   | 0                         | 0             | 1        | 0                               | 0                              | -                                 |
| 2      | SEBI (SCORES 2.0)       |                     | 4                                   | 4                         | 3             | 5        | 0                               | 0                              | -                                 |
| 3      | Stock Exchanges         | (i) NSE             | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | -                                 |
|        |                         | (ii) Smart ODR- NSE | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | -                                 |
|        |                         | (iii) BSE           | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | -                                 |
|        |                         | (iv) Smart ODR- BSE | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | -                                 |
| 4      | Other Sources           | NONE                | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | -                                 |
|        | <b>GRAND TOTAL</b>      |                     | 5                                   | 4                         | 3             | 6        | 0                               | 0                              |                                   |

**B: - Trend of monthly disposal of complaints.**

| S. No. | Month              | Carried forward from previous month | Received | Resolved | Pending |
|--------|--------------------|-------------------------------------|----------|----------|---------|
| 1      | April'2025         | 0                                   | 6        | 6        | 0       |
| 2      | May'2025           | 0                                   | 13       | 11       | 2       |
| 3      | June'2025          | 2                                   | 5        | 6        | 1       |
| 4      | July'2025          | 1                                   | 1        | 1        | 1       |
| 5      | August'2025        | 1                                   | 5        | 1        | 5       |
| 6      | Sept.'2025         | 5                                   | 4        | 6        | 3       |
|        | <b>Grand Total</b> | 9                                   | 34       | 31       | 12      |

**C: - Trend of annual disposal of complaints**

| S. No. | Year               | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1      | 2024-25            | 20                                 | 110                      | 130                      | 0                              |
| 2      | 2025-26            | 0                                  | 34                       | 31                       | 3                              |
|        | <b>Grand Total</b> | 20                                 | 144                      | 161                      | 3                              |