

Data of Investor Complaints- Equity Segment**A: - Data for the month ending- October'2023**

S. No.	Received from		Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
							Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors		0	6	0	6	0	0	4.5 days
2	SEBI (SCORES)	NONE	0	0	0	0	0	0	-
3	Stock Exchanges	(i) NSE	2	2	1	3	0	0	-
		(ii) BSE	0	0	0	0	0	0	-
4	Other Sources	NONE	0	0	0	0	0	0	-
	GRAND TOTAL		2	8	1	9	0	0	

B: - Trend of monthly disposal of complaints.

S. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	December'2021	3	3	6	0
2	January'2022	0	8	4	4
3	February'2022	4	2	6	0
4	March'2022	0	9	6	3
5	April'2022	3	6	6	3
6	May'2022	3	6	8	1
7	June'2022	1	6	6	1
8	July'2022	1	0	1	0
9	August'2022	0	8	1	7
10	September'2022	7	17	24	0
11	October'2022	0	2	1	1
12	November'2022	1	5	5	1
13	December'2022	1	8	6	3
14	January'2023	3	3	5	1
15	February'2023	1	9	9	1
16	March'2023	1	3	2	2
17	April'2023	2	3	3	2
18	May'2023	2	1	2	1
19	June'2023	1	3	2	2
20	July'2023	2	2	3	1
21	August'2023	1	5	5	1
22	September'2023	1	7	6	2
23	October'2023	2	8	9	1
	Grand Total	40	128	132	36

C: - Trend of annual disposal of complaints

S. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	5	112	117	0
2	2018-19	0	56	56	0
3	2019-20	0	42	37	5
4	2020-21	5	68	73	0
5	2021-22 (NSE-15) (BSE-6) (DIRECT-37)	0	58	55	3
6	2022-23 (NSE-27) (BSE-1) (DIRECT-45)	3	73	74	2
7	2023-24	2	-	-	-
	Grand Total	15	409	412	10