

Data of Investor Complaints- Commodity Segment**A: - Data for the month ending- October'2023**

S. No.	Received from		Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
							Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors		0	0	0	0	0	0	-
2	SEBI (SCORES)	NONE	0	0	0	0	0	0	-
3	Stock Exchanges	(i) MCX	0	0	0	0	0	0	-
		(ii) NCDEX	0	0	0	0	0	0	-
4	Other Sources	NONE	0	0	0	0	0	0	-
	GRAND TOTAL		0	0	0	0	0	0	-

B: - Trend of monthly disposal of complaints.

S. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	December'2021	0	0	0	0
2	January'2022	0	0	0	0
3	February'2022	0	0	0	0
4	March'2022	0	0	0	0
5	April'2022	0	0	0	0
6	May'2022	0	0	0	0
7	June'2022	0	0	0	0
8	July'2022	0	0	0	0
9	August'2022	0	0	0	0
10	September'2022	0	1	0	1
11	October'2022	1	0	1	0
12	November'2022	0	0	0	0
13	December'2022	0	0	0	0
14	January'2023	0	0	0	0
15	February'2023	0	0	0	0
16	March'2023	0	0	0	0
17	April'2023	0	0	0	0
18	May'2023	0	0	0	0
19	June'2023	0	0	0	0
20	July'2023	0	0	0	0
21	August'2023	0	1	1	0
22	September'2023	0	0	0	0
23	October'2023	0	0	0	0
	Grand Total	1	2	2	1

C: - Trend of annual disposal of complaints.

S. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	18	17	1
2	2018-19	1	16	13	4
3	2019-20	4	13	16	1
4	2020-21	1	6	7	0
5	2021-22	0	3	3	0
6	2022-23	0	1	1	0
7	2023-24	1	2	2	1
	Grand Total	7	59	59	7