Data of Investor Complaints- Depository NSDL

A: - Data for the month ending- October'2023

| | Received | Carried forward from previous | Received during the | Total | | Panding at | the and of | Average Resolution time (in |
|--------|------------------|-------------------------------------|---------------------------|---------|----------|---------------------------------|-------------------------------|-----------------------------------|
| S.No. | from | month | month | Pending | Resolved | Pending at the end of the month | | days) |
| 5.140. | Hom | monen | month | 1 chung | Resolved | Pending for less than 3 | Pending for more than 3 | uuysj |
| | | | | | | months | months | |
| | Directly from | | | | | | | |
| 1 | Investors | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 3 | NSDL | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 4 | Other Sources | 0 | 0 | 0 | 0 | 0 | 0 | - |
| | GRAND TOTAL | 0 | 0 | 0 | 0 | 0 | 0 | - |

B: - Trend of monthly disposal of complaints.

| S. | Manual | Carried forward from | D ! 1 | D l d | D 1' |
|-----|--------------------|----------------------|----------|----------|---------|
| No. | Month | previous month | Received | Resolved | Pending |
| 1 | December'2021 | 0 | 0 | 0 | 0 |
| 2 | January'2022 | 0 | 1 | 1 | 0 |
| 3 | February'2022 | 0 | 0 | 0 | 0 |
| 4 | March'2022 | 0 | 1 | 1 | 0 |
| 5 | April'2022 | 0 | 0 | 0 | 0 |
| 6 | May'2022 | 0 | 0 | 0 | 0 |
| 7 | June'2022 | 0 | 1 | 1 | 0 |
| 8 | July'2022 | 0 | 0 | 0 | 0 |
| 9 | August'2022 | 0 | 1 | 1 | 0 |
| 10 | September'2022 | 0 | 0 | 0 | 0 |
| 11 | October'2022 | 0 | 0 | 0 | 0 |
| 12 | November'2022 | 0 | 0 | 0 | 0 |
| 13 | Deceember'2022 | 0 | 1 | 1 | 0 |
| 14 | January'2023 | 0 | 0 | 0 | 0 |
| 15 | February'2023 | 0 | 0 | 0 | 0 |
| 16 | March'2023 | 0 | 0 | 0 | 0 |
| 17 | April'2023 | 0 | 0 | 0 | 0 |
| 18 | April'2023 | 0 | 0 | 0 | 0 |
| 19 | May'2023 | 0 | 0 | 0 | 0 |
| 20 | June'2023 | 0 | 0 | 0 | 0 |
| 21 | July'2023 | 0 | 0 | 0 | 0 |
| 22 | August'2023 | 0 | 0 | 0 | 0 |
| 23 | September'2023 | 0 | 1 | 1 | 0 |
| 24 | October'2023 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 6 | 6 | 0 |

C:-Trend of annual disposal of complaints

| | | Carried | | | Pending at the |
|-----|---------|---------------|-----------------|-----------------|----------------|
| S. | | forward from | Received during | Resolved during | end of the |
| No. | Year | previous year | the year | the year | year |
| 1 | 2017-18 | 0 | 5 | 5 | 0 |
| 2 | 2018-19 | 0 | 2 | 2 | 0 |
| 3 | 2019-20 | 0 | 1 | 1 | 0 |
| 4 | 2020-21 | 0 | 2 | 2 | 0 |
| 5 | 2021-22 | 0 | 5 | 5 | 0 |
| 6 | 2022-23 | 0 | 3 | 3 | 0 |
| 7 | 2023-24 | 0 | 6 | 6 | 0 |
| | Grand | | | | |
| | Total | 0 | 24 | 24 | 0 |