

Data of Investor Complaints- Commodity Segment**A: - Data for the month ending- July'2025**

| S. No. | Received from | | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution time (in days) |
|--------|-------------------------|------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-----------------------------------|
| | | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 2 | SEBI (SCORES) | NONE | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 3 | Stock Exchanges | (i) MCX | 0 | 0 | 0 | 0 | 0 | 0 | - |
| | | (ii) NCDEX | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 4 | Other Sources | NONE | 0 | 0 | 0 | 0 | 0 | 0 | - |
| | GRAND TOTAL | | 0 | 0 | 0 | 0 | 0 | 0 | - |

B: - Trend of monthly disposal of complaints.

| S. No. | Month | Carried forward from previous month | Received | Resolved | Pending |
|--------|----------------|-------------------------------------|----------|----------|---------|
| 1 | December'2021 | 0 | 0 | 0 | 0 |
| 2 | January'2022 | 0 | 0 | 0 | 0 |
| 3 | February'2022 | 0 | 0 | 0 | 0 |
| 4 | March'2022 | 0 | 0 | 0 | 0 |
| 5 | April'2022 | 0 | 0 | 0 | 0 |
| 6 | May'2022 | 0 | 0 | 0 | 0 |
| 7 | June'2022 | 0 | 0 | 0 | 0 |
| 8 | July'2022 | 0 | 0 | 0 | 0 |
| 9 | August'2022 | 0 | 0 | 0 | 0 |
| 10 | September'2022 | 0 | 1 | 0 | 1 |
| 11 | October'2022 | 1 | 0 | 1 | 0 |
| 12 | November'2022 | 0 | 0 | 0 | 0 |
| 13 | December'2022 | 0 | 0 | 0 | 0 |
| 14 | January'2023 | 0 | 0 | 0 | 0 |
| 15 | February'2023 | 0 | 0 | 0 | 0 |
| 16 | March'2023 | 0 | 0 | 0 | 0 |
| 17 | April'2023 | 0 | 0 | 0 | 0 |
| 18 | May'2023 | 0 | 0 | 0 | 0 |
| 19 | June'2023 | 0 | 0 | 0 | 0 |
| 20 | July'2023 | 0 | 0 | 0 | 0 |
| 21 | August'2023 | 0 | 1 | 1 | 0 |
| 22 | September'2023 | 0 | 0 | 0 | 0 |
| 23 | October'2023 | 0 | 1 | 1 | 0 |
| 24 | November'2023 | 0 | 1 | 1 | 0 |
| 25 | December'2023 | 0 | 0 | 0 | 0 |
| 26 | January'2024 | 0 | 0 | 0 | 0 |
| 27 | February'2024 | 0 | 0 | 0 | 0 |

| | | | | | |
|----|--------------------|----------|----------|----------|----------|
| 29 | March'2024 | 0 | 0 | 0 | 0 |
| 30 | April'2024 | 0 | 0 | 0 | 0 |
| 31 | May'2024 | 0 | 0 | 0 | 0 |
| 32 | June'2024 | 0 | 0 | 0 | 0 |
| 33 | July'2024 | 0 | 0 | 0 | 0 |
| 34 | August'2024 | 0 | 0 | 0 | 0 |
| 35 | September'2024 | 0 | 0 | 0 | 0 |
| 36 | October'2024 | 0 | 0 | 0 | 0 |
| 37 | November'2024 | 0 | 0 | 0 | 0 |
| 38 | December'2024 | 0 | 2 | 2 | 0 |
| 39 | January'2025 | 0 | 0 | 0 | 0 |
| 40 | February'2025 | 0 | 0 | 0 | 0 |
| 41 | March'2025 | 0 | 0 | 0 | 0 |
| 42 | April'2025 | 0 | 0 | 0 | 0 |
| 43 | May'2025 | 0 | 0 | 0 | 0 |
| 44 | June'2025 | 0 | 0 | 0 | 0 |
| 45 | July'2025 | 0 | 0 | 0 | 0 |
| | Grand Total | 1 | 6 | 6 | 1 |

C: - Trend of annual disposal of complaints.

| S. No. | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2017-18 | 0 | 18 | 17 | 1 |
| 2 | 2018-19 | 1 | 16 | 13 | 4 |
| 3 | 2019-20 | 4 | 13 | 16 | 1 |
| 4 | 2020-21 | 1 | 6 | 7 | 0 |
| 5 | 2021-22 | 0 | 3 | 3 | 0 |
| 6 | 2022-23 | 0 | 1 | 1 | 0 |
| 7 | 2023-24 | 1 | 3 | 4 | 0 |
| 8 | 2024-25 | 0 | 2 | 2 | 0 |
| 9 | 2025-26 | 0 | 0 | 0 | 0 |
| | Grand Total | 7 | 62 | 63 | 6 |