

Data of Investor Complaints- Depository CDSL**A: - Data for the month ending- January'2025**

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	-
2	SEBI (SCORES)	0	0	0	0	0	0	-
3	CDSL Scores 2.0	1	2	1	2	0	0	-
4	E-mail	0	0	0	0	0	0	-
5	Other Sources	0	0	0	0	0	0	-
6	GRAND TOTAL	1	2	1	2	0	0	-

B: - Trend of monthly disposal of complaints.

S. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	December'2021	0	1	0	1
2	January'2022	1	1	2	0
3	February'2022	0	1	0	1
4	March'2022	1	5	6	0
5	April'2022	0	0	0	0
6	May'2022	0	1	1	0
7	June'2022	0	1	1	0
8	July'2022	0	2	2	0
9	August'2022	0	0	0	0
10	September'2022	0	1	1	0
11	October'2022	0	1	1	0
12	November'2022	0	0	0	0
13	December'2022	0	2	2	0
14	January'2023	0	0	0	0
15	February'2023	0	1	1	0
16	March'2023	0	1	1	0
17	April'2023	0	4	3	1
18	May'2023	1	2	2	1
19	June'2023	1	6	6	1
20	July'2023	2	4	2	4
21	August'2023	4	2	5	1
22	September'2023	0	6	5	1
23	October'2023	1	2	3	0
24	November'2023	0	2	1	1
25	December'2023	1	2	2	1
26	January'2024	1	1	2	0

27	February'2024	0	5	3	2
28	March'2024	2	5	7	0
29	April'2024	0	3	3	0
30	May'2024	0	7	0	7
31	June'2024	7	5	10	2
32	July'2024	2	3	2	3
33	August'2024	3	3	4	2
34	September'2024	2	1	3	0
35	October'2024	0	2	1	1
36	November'2024	1	0	1	0
37	December'2024	0	1	0	1
38	January'2025	1	2	2	1
	Grand Total	31	86	85	32

C:-Trend of annual disposal of complaints.

S. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	19	18	1
2	2018-19	1	11	12	0
3	2019-20	0	9	9	0
4	2020-21	0	14	14	0
5	2021-22	0	16	16	0
6	2022-23	0	10	10	0
7	2023-24	0	41	41	0
8	2024-25	0	0	0	0
	Grand Total	1	122	122	1