

**Data of Investor Complaints- Equity Segment****A: - Data for the month ending- April'2025**

| S. No. | Received from           |                     | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month |                                | Average Resolution time (in days) |
|--------|-------------------------|---------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-----------------------------------|
|        |                         |                     |                                     |                           |               |          | Pending for less than 3 months  | Pending for more than 3 months |                                   |
| 1      | Directly from Investors |                     | 0                                   | 3                         | 0             | 3        | 0                               | 0                              | 4.3 days                          |
| 2      | SEBI (SCORES 2.0)       |                     | 0                                   | 1                         | 0             | 1        | 0                               | 0                              | 8 days                            |
| 3      | Stock Exchanges         | (i) NSE             | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | -                                 |
|        |                         | (ii) Smart ODR- NSE | 0                                   | 2                         | 0             | 2        | 0                               | 0                              | -                                 |
|        |                         | (iii) BSE           | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | -                                 |
|        |                         | (iv) Smart ODR- BSE | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | -                                 |
| 4      | Other Sources           | NONE                | 0                                   | 0                         | 0             | 0        | 0                               | 0                              | -                                 |
|        | <b>GRAND TOTAL</b>      |                     | <b>0</b>                            | <b>6</b>                  | <b>0</b>      | <b>6</b> | <b>0</b>                        | <b>0</b>                       |                                   |

**B: - Trend of monthly disposal of complaints.**

| S. No. | Month          | Carried forward from previous month | Received | Resolved | Pending |
|--------|----------------|-------------------------------------|----------|----------|---------|
| 1      | December'2021  | 3                                   | 3        | 6        | 0       |
| 2      | January'2022   | 0                                   | 8        | 4        | 4       |
| 3      | February'2022  | 4                                   | 2        | 6        | 0       |
| 4      | March'2022     | 0                                   | 9        | 6        | 3       |
| 5      | April'2022     | 3                                   | 6        | 6        | 3       |
| 6      | May'2022       | 3                                   | 6        | 8        | 1       |
| 7      | June'2022      | 1                                   | 6        | 6        | 1       |
| 8      | July'2022      | 1                                   | 0        | 1        | 0       |
| 9      | August'2022    | 0                                   | 8        | 1        | 7       |
| 10     | September'2022 | 7                                   | 17       | 24       | 0       |
| 11     | October'2022   | 0                                   | 2        | 1        | 1       |
| 12     | November'2022  | 1                                   | 5        | 5        | 1       |
| 13     | December'2022  | 1                                   | 8        | 6        | 3       |
| 14     | January'2023   | 3                                   | 3        | 5        | 1       |
| 15     | February'2023  | 1                                   | 9        | 9        | 1       |
| 16     | March'2023     | 1                                   | 3        | 2        | 2       |
| 17     | April'2023     | 2                                   | 3        | 3        | 2       |
| 18     | May'2023       | 2                                   | 1        | 2        | 1       |
| 19     | June'2023      | 1                                   | 3        | 2        | 2       |
| 20     | July'2023      | 2                                   | 2        | 3        | 1       |

|    |                    |           |            |            |           |
|----|--------------------|-----------|------------|------------|-----------|
| 21 | August'2023        | 1         | 5          | 5          | 1         |
| 22 | September'2023     | 1         | 7          | 6          | 2         |
| 23 | October'2023       | 2         | 7          | 8          | 1         |
| 24 | November'2023      | 1         | 11         | 10         | 2         |
| 25 | December'2023      | 2         | 10         | 9          | 3         |
| 26 | January'2024       | 3         | 5          | 7          | 1         |
| 27 | February'2024      | 1         | 4          | 4          | 1         |
| 28 | March'2024         | 1         | 27         | 8          | 20        |
| 29 | April'2024         | 20        | 6          | 24         | 2         |
| 30 | May'2024           | 2         | 12         | 11         | 3         |
| 31 | June'2024          | 3         | 6          | 8          | 1         |
| 32 | July'2024          | 1         | 22         | 19         | 4         |
| 33 | August'2024        | 4         | 6          | 7          | 3         |
| 34 | September'2024     | 3         | 11         | 8          | 6         |
| 35 | October'2024       | 6         | 9          | 13         | 2         |
| 36 | November'2024      | 2         | 8          | 9          | 1         |
| 37 | December'2024      | 1         | 8          | 6          | 3         |
| 38 | January'2025       | 3         | 9          | 9          | 3         |
| 39 | February'2025      | 3         | 7          | 8          | 2         |
| 40 | March'2025         | 2         | 6          | 8          | 0         |
| 41 | April'2025         | 0         | 6          | 6          | 0         |
|    | <b>Grand Total</b> | <b>98</b> | <b>296</b> | <b>299</b> | <b>95</b> |

**C: - Trend of annual disposal of complaints**

| S. No. | Year                                       | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------|--------------------------------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1      | 2017-18                                    | 5                                  | 112                      | 117                      | 0                              |
| 2      | 2018-19                                    | 0                                  | 56                       | 56                       | 0                              |
| 3      | 2019-20                                    | 0                                  | 42                       | 37                       | 5                              |
| 4      | 2020-21                                    | 5                                  | 68                       | 73                       | 0                              |
| 5      | 2021-22 (NSE-15)<br>(BSE-6)<br>(DIRECT-37) | 0                                  | 58                       | 55                       | 3                              |
| 6      | 2022-23 (NSE-27)<br>(BSE-1)<br>(DIRECT-45) | 3                                  | 73                       | 74                       | 2                              |
| 7      | 2023-24                                    | 2                                  | 85                       | 67                       | 20                             |
| 8      | 2024-25                                    | 20                                 | 110                      | 130                      | 0                              |
| 9      | <b>2025-26</b>                             | <b>0</b>                           | <b>-</b>                 | <b>-</b>                 | <b>-</b>                       |
|        | <b>Grand Total</b>                         | <b>35</b>                          | <b>604</b>               | <b>609</b>               | <b>30</b>                      |