

Data of Investor Complaints- Depository CDSL

A: - Data for the month ending- Dec.'2025

| S.No. | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution time (in days) |
|-------|-------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-----------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| | | | | | | | | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 2 | SEBI (SCORES) | 0 | 1 | 1 | 0 | 0 | 0 | - |
| 3 | CDSL | 1 | 1 | 1 | 1 | 0 | 0 | - |
| 4 | Scores 2.0 | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 5 | E-mail | 0 | 0 | 0 | 0 | 0 | 0 | - |
| 6 | Other Sources | 0 | 0 | 0 | 0 | 0 | 0 | - |
| | GRAND TOTAL | 1 | 2 | 2 | 1 | 0 | 0 | - |

B: - Trend of monthly disposal of complaints.

| S. No. | Month | Carried forward from previous month | Received | Resolved | Pending |
|--------|----------------------|-------------------------------------|-----------|-----------|----------|
| 1 | April'2025 | 0 | 0 | 0 | 0 |
| 2 | May'2025 | 0 | 16 | 16 | 0 |
| 3 | June'2025 | 0 | 0 | 0 | 0 |
| 4 | July'2025 | 0 | 0 | 0 | 0 |
| 5 | August'2025 | 0 | 0 | 0 | 0 |
| 6 | September'2025 | 0 | 1 | 1 | 0 |
| 7 | October'2025 | 0 | 1 | 1 | 0 |
| 8 | November'2025 | 0 | 2 | 1 | 1 |
| 9 | December'2025 | 1 | 2 | 1 | 2 |
| | Grand Total | 1 | 22 | 20 | 3 |

C:-Trend of annual disposal of complaints.

| S. No. | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2024-25 | 0 | 30 | 30 | 0 |
| 2 | 2025-26 | 0 | 22 | 20 | 2 |
| | Grand Total | 0 | 52 | 50 | 2 |