

Data of Investor Complaints- Equity Segment

A: - Data for the month ending- Dec.'2025

| S. No. | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month | | Average Resolution time (in days) |
|--------|-------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-----------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 2 | 0 | 2 | 0 | 0 | - |
| 2 | SEBI (SCORES 2.0) | 3 | 13 | 7 | 9 | 0 | 0 | - |
| 3 | Stock Exchanges | (i) NSE | 0 | 0 | 0 | 0 | 0 | - |
| | | (ii) Smart ODR-NSE | 0 | 0 | 0 | 0 | 0 | - |
| | | (iii) BSE | 0 | 0 | 0 | 0 | 0 | - |
| | | (iv) Smart ODR-BSE | 0 | 0 | 0 | 0 | 0 | - |
| 4 | Other Sources | NONE | 0 | 0 | 0 | 0 | 0 | - |
| | GRAND TOTAL | | 3 | 15 | 7 | 11 | 0 | 0 |

B: - Trend of monthly disposal of complaints.

| S. No. | Month | Carried forward from previous month | Received | Resolved | Pending |
|--------|--------------------|-------------------------------------|-----------|-----------|-----------|
| 1 | April'2025 | 0 | 6 | 6 | 0 |
| 2 | May'2025 | 0 | 13 | 11 | 2 |
| 3 | June'2025 | 2 | 5 | 6 | 1 |
| 4 | July'2025 | 1 | 1 | 1 | 1 |
| 5 | August'2025 | 1 | 5 | 1 | 5 |
| 6 | Sept.'2025 | 5 | 4 | 6 | 3 |
| 7 | Oct.'2025 | 3 | 6 | 7 | 2 |
| 8 | November'2025 | 2 | 10 | 9 | 3 |
| 9 | December'2025 | 3 | 15 | 11 | 7 |
| | Grand Total | 17 | 65 | 58 | 24 |

C: -Trend of annual disposal of complaints

| S. No. | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2024-25 | 20 | 110 | 130 | 0 |
| 2 | 2025-26 | 0 | 65 | 58 | 7 |
| | Grand Total | 20 | 175 | 188 | 7 |

